



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE:** Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. **This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, <https://my.centivo.com> or call 1-833-452-2888. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-800-318-2596 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible ?	<p>Network Providers:</p> <p>\$1,700 Individual / \$3,400 Individual plus spouse or child(ren) / \$5,100 Family</p> <p>Out-of-Network Providers:</p> <p>\$4,000 Individual / \$8,000 Individual plus spouse or child(ren) / \$12,000 Family</p>	Generally, you must pay all the costs from the providers up to the deductible before this plan begins paying. If you have other family members on the plan , the overall family deductible must be met before the plan begins to pay.
Are there services covered before you meet your deductible ?	Yes. Preventive care is covered before you meet your deductible .	This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost-sharing and before you meet your deductible . See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No	You don't have to meet deductibles for specific services.
What is the out-of-pocket limit for this plan ?	<p>Network Providers:</p> <p>\$3,400 Individual* / \$6,800 Individual plus spouse or child(ren) / \$10,200 Family</p> <p>Out-of-Network Providers:</p> <p>Unlimited</p>	<p>The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met.</p> <p>*\$3,400 is maximum that any one person will satisfy towards the annual family out-of-pocket.</p>
What is not included in the out-of-pocket limit ?	Premiums , balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit .

<p>Will you pay less if you use a network provider?</p>	<p>Yes. See my.centivo.com or call 1-833-452-2888 for a list of network providers.</p>	<p>This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.</p>
<p>Do you need a referral to see a specialist?</p>	<p>Yes</p>	<p>This plan will pay some or all of the costs to see a specialist for covered services but only if you have a referral before you see the specialist. Referrals are obtained by the primary care physician.</p>



All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$0 Copayment after Deductible	40% Coinsurance after Deductible	Virtual visits and telephonic visits are the same as in-office visits. Virtual visits with a Mutual Health Center provider are free after your deductible has been met.
	Specialist visit	\$50 Copayment after Deductible	40% Coinsurance after Deductible	Virtual visits and telephonic visits are the same as in-office visits. Virtual visits with a Mutual Health Center provider are free after your deductible has been met.
	Preventive care/screening/immunization	\$0 Copayment Deductible does not apply	40% Coinsurance Deductible does not apply	You may have to pay for services that aren't preventive . Ask your provider if the services you need are preventive. Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	PCP Office: \$0 Copayment after Deductible Specialty Office/Facility: \$25 Copayment after Deductible	40% Coinsurance after Deductible	None
	Imaging (CT/PET scans, MRIs)	\$150 Copayment after Deductible	40% Coinsurance after Deductible	Preauthorization may be required. If you don't get preauthorization , benefits may be reduced.
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://www.rightwayhealthcare.com/ or call 1-833-502-7079.	Generic drugs (Tier 1)	Retail: \$10 Copayment after Deductible Mail: \$25 Copayment after Deductible	Not Covered	Covers up to a 30-day supply (retail subscription); 31–90-day supply (mail order prescription).
	Preferred drugs (Tier 2)	Retail: \$30 Copayment after Deductible Mail: \$75 Copayment after Deductible	Not Covered	Prescription drugs apply to the deductible , except for preventive drugs, which bypass the deductible and coinsurance . Not all prescription drugs are covered under the plan . To determine if a specific drug is covered, log into your account at www.rightwayhealthcare.com .
	Non-Preferred drugs (Tier 3)	Retail: \$50 Copayment after Deductible Mail: \$125 Copayment after Deductible	Not Covered	

* For more information about limitations and exceptions, see the [plan](#) or policy document at <https://my.centivo.com>.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	Specialty drugs (Tier 4)	\$100 Copayment after Deductible	Not Covered	For specialty drugs covered under the Rightway Copay Assistance Program (CAP), members will pay the copayment associated with the manufacturer's assistance program.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$500 Copayment after Deductible	40% Coinsurance after Deductible	Preauthorization may be required. If you don't get preauthorization , benefits may be reduced.
	Physician/surgeon fees	\$250 Copayment after Deductible	40% Coinsurance after Deductible	None
If you need immediate medical attention	Emergency room care	\$500 Copayment after Deductible	\$500 Copayment after Deductible	Copayment waived if admitted. If admitted, notification to the plan must be made within 48 hours. Preauthorization is required for non-emergent Air Ambulance.
	Emergency medical transportation	\$150 Copayment after Deductible	\$150 Copayment after Deductible	
	Urgent care	\$75 Copayment after Deductible	40% Coinsurance after Deductible	
If you have a hospital stay	Facility fee (e.g., hospital room)	\$750 Copayment after Deductible	40% Coinsurance after Deductible	Preauthorization may be required. If you don't get preauthorization , benefits may be reduced.
	Physician/surgeon fees	Surgeon: \$500 Copayment after Deductible All Others: \$0 Copayment after Deductible	40% Coinsurance after Deductible	None

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Partial Day Program: \$750 Copayment after Deductible Outpatient Detox: \$500 Copayment after Deductible All Others: \$25 Copayment after Deductible	40% Coinsurance after Deductible	All Mutual Health Center office visits are FREE after deductible . Preauthorization may be required. If you don't get preauthorization , benefits may be reduced. Detox is covered when part of substance abuse treatment program only.
	Inpatient services	\$750 Copayment after Deductible	40% Coinsurance after Deductible	Preauthorization may be required. If you don't get preauthorization , benefits may be reduced.
If you are pregnant	Office visits	\$0 Copayment after Deductible	40% Coinsurance after Deductible	Cost sharing does not apply to certain preventive services . Depending on the type of services, coinsurance may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound). Failure to obtain preauthorization for childbirth if inpatient stay exceeds 48 hours for normal delivery and 96 hours after a cesarean delivery may result in benefits being reduced.
	Childbirth/delivery professional services	\$500 Copayment after Deductible	40% Coinsurance after Deductible	
	Childbirth/delivery facility services	\$750 Copayment after Deductible	40% Coinsurance after Deductible	
If you need help recovering or have other special health needs	Home health care	\$50 Copayment after Deductible	40% Coinsurance after Deductible	100 visits/year. Preauthorization may be required. If you don't get preauthorization , benefits may be reduced.
	Rehabilitation services	\$50 Copayment after Deductible	40% Coinsurance after Deductible	All Mutual Health Center physical therapy visits are FREE after deductible .
	Habilitation services	\$50 Copayment after Deductible	40% Coinsurance after Deductible	60 combined visits/year. Includes physical therapy, speech therapy, respiratory therapy, aquatic therapy, and occupational therapy.
	Skilled nursing care	\$750 Copayment after Deductible	40% Coinsurance after Deductible	120 visits/year combined with Inpatient Medical Rehabilitation. Preauthorization may be required. If you don't get preauthorization , benefits may be reduced.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	Durable medical equipment	<p>Up to \$1,000 purchase price: \$0 Copayment after Deductible</p> <p>\$1,001-\$3,000 purchase price: \$200 Copayment after Deductible</p> <p>Above \$3,000 purchase price: \$400 Copayment after Deductible</p>	40% Coinsurance after Deductible	Excludes vehicle modifications, home modifications, exercise, and bathroom equipment. Preauthorization may be required. If you don't get preauthorization , benefits may be reduced
	Hospice services	\$0 Copayment after Deductible	40% Coinsurance after Deductible	Bereavement Counseling is limited to 6 visits per participant per Calendar Year. Facility fee will apply if serviced within inpatient facility.
If your child needs dental or eye care	Children's eye exam	\$0 Copayment after Deductible	40% Coinsurance after Deductible	Routine eye exam covered 1 visit/year up to age 21. Eye refractions are only covered if related to a covered medical condition.
	Children's glasses	Not Covered	Not Covered	Not a covered service under this plan .
	Children's dental check-up	<i>Based on place of service</i>	<i>Based on place of service</i>	<p>Coverage only applies to children under age 5 or services determined to be medically necessary for individuals who are severely disabled or for individuals with serious medical conditions.</p> <p>Preauthorization may be required. If you don't get preauthorization, benefits may be reduced.</p>

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services .)		
<ul style="list-style-type: none"> Acupuncture Bariatric surgery Cosmetic surgery Dental care (Adult) 	<ul style="list-style-type: none"> Long-term care Non-emergency care when traveling outside the U.S. 	<ul style="list-style-type: none"> Private-duty nursing Routine eye care (Adult) Routine foot care Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

- **Chiropractic Care** (Limited to 24 visits/year)
- **Infertility treatment** (In-network through Kindbody)
- **Hearing Aids** (\$5,000 lifetime maximum)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or [Affordable Care Act | U.S. Department of Labor \(dol.gov\)](#) or the U.S. Department of Health and Human Services at 1-877-267-2323 x 61565 or [www.CMS.gov](#). Other coverage options may be available to you, too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](#) or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information on how to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: Centivo at 1-833-452-2888. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA x3272 or [dol.gov/ebsa/healthreform](#).

Does this plan provide Minimum Essential Coverage? Yes.

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

Does this plan meet Minimum Value Standards? Yes.

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-833-452-2888.

Traditional Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-833-452-2888.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-833-452-2888.

Pennsylvania Dutch (Deutsch): Fer Hilf griegie in Deutsch, ruf 1-833-452-2888 uff.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-833-452-2888.

Samoan (Gagana Samoa): Mo se fesoasoani i le Gagana Samoa, vala'au mai i le numera telefoni 1-833-452-2888.

Carolinian (Kapasal Falawasch): ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye 1-833-452-2888.

Chamorro (Chamoru): Para un ma ayuda gi finu Chamoru, a'gang 1-833-452-2888.

To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.

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* For more information about limitations and exceptions, see the [plan](#) or policy document at <https://my.centivo.com>.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost-sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$1,700
■ Specialist copayment	\$50
■ Hospital (facility) copayment	\$750
■ Other coinsurance	0%

This EXAMPLE event includes services like:

[Specialist](#) office visits (*prenatal care*)
 Childbirth/Delivery Professional Services
 Childbirth/Delivery Facility Services
[Diagnostic tests](#) (*ultrasounds and blood work*)
[Specialist](#) visit (*anesthesia*)

Total Example Cost	\$12,700
In this example, Peg would pay:	
<i>Cost Sharing</i>	
Deductibles	\$1,700
Copayments	\$1,600
Coinsurance	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$20
The total Peg would pay is	\$3,320

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well- controlled condition)

■ The plan's overall deductible	\$1,700
■ Specialist copayment	\$50
■ Hospital (facility) copayment	\$750
■ Other coinsurance	0%

This EXAMPLE event includes services like:

[Primary care physician](#) office visits (*including disease education*)
[Diagnostic tests](#) (*blood work*)
[Prescription drugs](#)
[Durable medical equipment](#) (*glucose meter*)

Total Example Cost	\$5,600
In this example, Joe would pay:	
<i>Cost Sharing</i>	
Deductibles	\$1,700
Copayments	\$800
Coinsurance	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$0
The total Joe would pay is	\$2,500

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$1,700
■ Specialist copayment	\$50
■ Hospital (facility) copayment	\$750
■ Other coinsurance	0%

This EXAMPLE event includes services like:

[Emergency room care](#) (*including medical supplies*)
[Diagnostic test](#) (*x-ray*)
[Durable medical equipment](#) (*crutches*)
[Rehabilitation services](#) (*physical therapy*)

Total Example Cost	\$2,800
In this example, Mia would pay:	
<i>Cost Sharing</i>	
Deductibles	\$1,700
Copayments	\$400
Coinsurance	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$0
The total Mia would pay is	\$2,100

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.