



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <https://my.centivo.com> or call 1-833-452-2888. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-800-318-2596 to request a copy.

Important Questions	Answers	Why This Matters:
<u>What is the overall deductible?</u>	<p><u>Network Providers:</u> \$1,700 Individual / \$3,400 Individual plus spouse or child(ren) / \$5,100 Family</p> <p><u>Out-of-Network Providers:</u> \$4,000 Individual / \$8,000 Individual plus spouse or child(ren) / \$12,000 Family</p>	Generally, you must pay all the costs from the providers up to the <u>deductible</u> before this <u>plan</u> begins paying. If you have other family members on the <u>plan</u> , the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.
<u>Are there services covered before you meet your deductible?</u>	Yes. <u>Preventive care</u> is covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
<u>Are there other deductibles for specific services?</u>	No	You don't have to meet <u>deductibles</u> for specific services.
<u>What is the out-of-pocket limit for this plan?</u>	<p><u>Network Providers:</u> \$3,400 Individual* / \$6,800 Individual plus spouse or child(ren) / \$10,200 Family</p> <p><u>Out-of-Network Providers:</u> Unlimited</p>	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. * \$3,400 is maximum that any one person will satisfy towards the annual family out-of-pocket.
<u>What is not included in the out-of-pocket limit?</u>	<u>Premiums</u> , <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .

Will you pay less if you use a <u>network provider</u> ?	Yes. See my.centivo.com or call 1-833-452-2888 for a list of <u>network providers</u> .	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> . Referrals are obtained by the primary care physician.



All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$0 <u>Copayment</u> after <u>Deductible</u>	40% <u>Coinsurance</u> after <u>Deductible</u>	Virtual visits and telephonic visits are the same as in-office visits. Virtual visits with a Mutual Health Center provider are free after your <u>deductible</u> has been met.
	<u>Specialist</u> visit	\$50 <u>Copayment</u> after <u>Deductible</u>	40% <u>Coinsurance</u> after <u>Deductible</u>	Virtual visits and telephonic visits are the same as in-office visits. Virtual visits with a Mutual Health Center provider are free after your <u>deductible</u> has been met.
	<u>Preventive care/screening/immunization</u>	\$0 <u>Copayment</u> <u>Deductible</u> does not apply	40% <u>Coinsurance</u> <u>Deductible</u> does not apply	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	PCP Office: \$0 <u>Copayment</u> after <u>Deductible</u> Specialty Office/Facility: \$25 <u>Copayment</u> after <u>Deductible</u>	40% <u>Coinsurance</u> after <u>Deductible</u>	None
	Imaging (CT/PET scans, MRIs)	\$150 <u>Copayment</u> after <u>Deductible</u>	40% <u>Coinsurance</u> after <u>Deductible</u>	<u>Preauthorization</u> may be required. If you don't get <u>preauthorization</u> , benefits may be reduced.
If you need drugs to treat your illness or condition More information about <u>prescription drug coverage</u> is available at https://www.rightwayhealthcare.com/ or call 1-833-502-7079.	Generic drugs (Tier 1)	Retail: \$10 <u>Copayment</u> after <u>Deductible</u> Mail: \$25 <u>Copayment</u> after <u>Deductible</u>	Not Covered	Covers up to a 30-day supply (retail subscription); 31–90-day supply (mail order prescription). <u>Prescription drugs</u> apply to the <u>deductible</u> , except for preventive drugs, which bypass the <u>deductible</u> and <u>coinsurance</u> . Not all <u>prescription drugs</u> are covered under the <u>plan</u> . To determine if a specific drug is covered, log into your account at www.rightwayhealthcare.com .
	Preferred drugs (Tier 2)	Retail: \$30 <u>Copayment</u> after <u>Deductible</u> Mail: \$75 <u>Copayment</u> after <u>Deductible</u>	Not Covered	
	Non-Preferred drugs (Tier 3)	Retail: \$50 <u>Copayment</u> after <u>Deductible</u> Mail: \$125 <u>Copayment</u> after <u>Deductible</u>	Not Covered	

* For more information about limitations and exceptions, see the [plan](#) or policy document at <https://my.centivo.com>.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	<u>Specialty drugs</u> (Tier 4)	\$100 <u>Copayment</u> after <u>Deductible</u>	Not Covered	For <u>specialty drugs</u> covered under the Rightway Copay Assistance Program (CAP), members will pay the <u>copayment</u> associated with the manufacturer's assistance program.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$500 <u>Copayment</u> after <u>Deductible</u>	40% <u>Coinsurance</u> after <u>Deductible</u>	<u>Preauthorization</u> may be required. If you don't get <u>preauthorization</u> , benefits may be reduced.
	Physician/surgeon fees	\$250 <u>Copayment</u> after <u>Deductible</u>	40% <u>Coinsurance</u> after <u>Deductible</u>	None
If you need immediate medical attention	<u>Emergency room care</u>	\$500 <u>Copayment</u> after <u>Deductible</u>	\$500 <u>Copayment</u> after <u>Deductible</u>	Copayment waived if admitted. If admitted, notification to the plan must be made within 48 hours. <u>Preauthorization</u> is required for non-emergent Air Ambulance.
	<u>Emergency medical transportation</u>	\$150 <u>Copayment</u> after <u>Deductible</u>	\$150 <u>Copayment</u> after <u>Deductible</u>	
	<u>Urgent care</u>	\$75 <u>Copayment</u> after <u>Deductible</u>	40% <u>Coinsurance</u> after <u>Deductible</u>	
If you have a hospital stay	Facility fee (e.g., hospital room)	\$750 <u>Copayment</u> after <u>Deductible</u>	40% <u>Coinsurance</u> after <u>Deductible</u>	<u>Preauthorization</u> may be required. If you don't get <u>preauthorization</u> , benefits may be reduced.
	Physician/surgeon fees	Surgeon: \$500 <u>Copayment</u> after <u>Deductible</u> All Others: \$0 <u>Copayment</u> after <u>Deductible</u>	40% <u>Coinsurance</u> after <u>Deductible</u>	None

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Partial Day Program: \$750 Copayment after Deductible Outpatient Detox: \$500 Copayment after Deductible All Others: \$25 Copayment after Deductible	40% Coinsurance after Deductible	All Mutual Health Center office visits are FREE after deductible . Preauthorization may be required. If you don't get preauthorization , benefits may be reduced. Detox is covered when part of substance abuse treatment program only.
	Inpatient services	\$750 Copayment after Deductible	40% Coinsurance after Deductible	Preauthorization may be required. If you don't get preauthorization , benefits may be reduced.
If you are pregnant	Office visits	\$0 Copayment after Deductible	40% Coinsurance after Deductible	Cost sharing does not apply to certain preventive services . Depending on the type of services, coinsurance may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound). Failure to obtain preauthorization for childbirth if inpatient stay exceeds 48 hours for normal delivery and 96 hours after a cesarean delivery may result in benefits being reduced.
	Childbirth/delivery professional services	\$500 Copayment after Deductible	40% Coinsurance after Deductible	
	Childbirth/delivery facility services	\$750 Copayment after Deductible	40% Coinsurance after Deductible	
If you need help recovering or have other special health needs	Home health care	\$50 Copayment after Deductible	40% Coinsurance after Deductible	100 visits/year. Preauthorization may be required. If you don't get preauthorization , benefits may be reduced.
	Rehabilitation services	\$50 Copayment after Deductible	40% Coinsurance after Deductible	All Mutual Health Center physical therapy visits are FREE after deductible . 60 combined visits/year. Includes physical therapy, speech therapy, respiratory therapy, aquatic therapy, and occupational therapy.
	Habilitation services	\$50 Copayment after Deductible	40% Coinsurance after Deductible	
	Skilled nursing care	\$750 Copayment after Deductible	40% Coinsurance after Deductible	120 visits/year combined with Inpatient Medical Rehabilitation. Preauthorization may be required. If you don't get preauthorization , benefits may be reduced.

* For more information about limitations and exceptions, see the [plan](#) or policy document at <https://my.centivo.com>.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If your child needs dental or eye care	<u>Durable medical equipment</u>	<p>Up to \$1,000 purchase price: \$0 <u>Copayment</u> after <u>Deductible</u></p> <p>\$1,001-\$3,000 purchase price: \$200 <u>Copayment</u> after <u>Deductible</u></p> <p>Above \$3,000 purchase price: \$400 <u>Copayment</u> after <u>Deductible</u></p>	40% <u>Coinsurance</u> after <u>Deductible</u>	Excludes vehicle modifications, home modifications, exercise, and bathroom equipment. <u>Preadmission</u> may be required. If you don't get <u>preadmission</u> , benefits may be reduced
	<u>Hospice services</u>	\$0 <u>Copayment</u> after <u>Deductible</u>	40% <u>Coinsurance</u> after <u>Deductible</u>	Bereavement Counseling is limited to 6 visits per participant per Calendar Year. Facility fee will apply if serviced within inpatient facility.
	Children's eye exam	\$0 <u>Copayment</u> after <u>Deductible</u>	40% <u>Coinsurance</u> after <u>Deductible</u>	Routine eye exam covered 1 visit/year up to age 21. Eye refractions are only covered if related to a covered medical condition.
	Children's glasses	Not Covered	Not Covered	Not a covered service under this <u>plan</u> .
	Children's dental check-up	Based on place of service	Based on place of service	<p>Coverage only applies to children under age 5 or services determined to be medically necessary for individuals who are severely disabled or for individuals with serious medical conditions.</p> <p><u>Preadmission</u> may be required. If you don't get <u>preadmission</u>, benefits may be reduced.</p>

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric surgery
- Cosmetic surgery
- Dental care (Adult)
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care
- Weight loss programs

* For more information about limitations and exceptions, see the plan or policy document at <https://my.centivo.com>.

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

- Chiropractic Care (Limited to 24 visits/year)
- Infertility treatment (In-network through Kindbody)
- Hearing Aids (\$5,000 lifetime maximum)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or [Affordable Care Act | U.S. Department of Labor \(dol.gov\)](#) or the U.S. Department of Health and Human Services at 1-877-267-2323 x 61565 or [www.CMS.gov](#). Other coverage options may be available to you, too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](#) or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information on how to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: Centivo at 1-833-452-2888. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA x3272 or [dol.gov/ebsa/healthreform](#).

Does this plan provide Minimum Essential Coverage? Yes.

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

Does this plan meet Minimum Value Standards? Yes.

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-833-452-2888.

Traditional Chinese (中文): 如果需要中文的幫助, 請撥打這個號碼 1-833-452-2888.

Navajo (Dine): Dinek'ehgo shika a'tohwol ninisingo, kwijjigo holne' 1-833-452-2888.

Pennsylvania Dutch (Deitsch): Fer Hilf griege in Deitsch, ruf 1-833-452-2888 uff.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-833-452-2888.

Samoan (Gagana Samoa): Mo se fesoasoani i le Gagana Samoa, vala'au mai i le numera telefoni 1-833-452-2888.

Carolinian (Kapatal Falawasch): ngere aukke ghut alillis reel kapatal Falawasch au fafaingi tilifon ye 1-833-452-2888.

Chamorro (Chamoru): Para un ma ayuda gi finu Chamoru, å'gang 1-833-452-2888.

To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.

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* For more information about limitations and exceptions, see the [plan](#) or policy document at <https://my.centivo.com>.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost-sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$1,700
■ Specialist copayment	\$50
■ Hospital (facility) copayment	\$750
■ Other coinsurance	0%

This EXAMPLE event includes services like:
[Specialist](#) office visits (*prenatal care*)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
[Diagnostic tests](#) (*ultrasounds and blood work*)
[Specialist](#) visit (*anesthesia*)

Total Example Cost **\$12,700**

In this example, Peg would pay:

Cost Sharing	
Deductibles	\$1,700
Copayments	\$1,600
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$20
The total Peg would pay is	\$3,320

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well- controlled condition)

■ The plan's overall deductible	\$1,700
■ Specialist copayment	\$50
■ Hospital (facility) copayment	\$750
■ Other coinsurance	0%

This EXAMPLE event includes services like:
[Primary care physician](#) office visits (*including disease education*)
[Diagnostic tests](#) (*blood work*)
[Prescription drugs](#)
[Durable medical equipment](#) (*glucose meter*)

Total Example Cost **\$5,600**

In this example, Joe would pay:

Cost Sharing	
Deductibles	\$1,700
Copayments	\$800
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$2,500

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$1,700
■ Specialist copayment	\$50
■ Hospital (facility) copayment	\$750
■ Other coinsurance	0%

This EXAMPLE event includes services like:
[Emergency room care](#) (*including medical supplies*)
[Diagnostic test](#) (*x-ray*)
[Durable medical equipment](#) (*crutches*)
[Rehabilitation services](#) (*physical therapy*)

Total Example Cost **\$2,800**

In this example, Mia would pay:

Cost Sharing	
Deductibles	\$1,700
Copayments	\$400
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$2,100

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.